



South Eastern Indiana Natural Gas Co., Inc.

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www.seingas.net
EMERGENCY: (800)379-1800
May 2019

DISCONNECTION OF SERVICE

South Eastern Indiana Natural Gas Co., Inc. may disconnect service for non-payment when:

- Prior balance has not been paid by close of business on the due date:
 - NOTICE: Your disconnection notice prints on the front of the monthly statement when there is a prior balance and the account is subject to disconnection of service. Any additional notice from the Gas Co. will be at the discretion of the Gas Co.
- A payment agreement with South Eastern Indiana Natural Gas Co., Inc. for a prior balance has not been followed.
- If a check is returned for payment of a past due balance; a returned check fee will be charged to the account.

- When an order is generated to disconnect service; a Collection Charge will be applied to the account. Refer to the back of your monthly statement for more detail.
- If service has been disconnected, no after-hours reconnection will be performed. This includes the hours between 5:00 pm and 8:00 am, Monday through Friday and the weekend from 5:00 pm Friday through 8:00 am Monday. Any holiday office closing is also considered after-hours.
- Prior to making a payment after a disconnection, please contact the office to learn the amount owed. The amount listed online may not reflect all charges and fees required to be paid prior to reconnection of service.

PLEASE NOTE: If you plan to leave your service disconnected for a few months, you will be responsible for the minimum monthly charges for each month the service is off and this will be payable prior to reconnection of the service. After twelve months of inactive service, a pressure test will be required for the gas piping at the property – this is the responsibility of the gas consumer; please contact the office for a Pressure Test Certification card that will need to be completed prior to service being activated.

REMINDER: In July, South Eastern Indiana Natural Gas Co., Inc. will be working with USDI surveying our natural gas system. You may notice USDI personnel walking our natural gas system and performing inspections. If you have any questions or concerns, please contact the office during normal business hours.

BUDGET BILLING PROGRAM

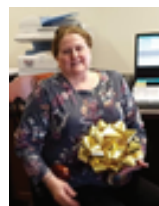
Are you a budget billing customer? As a current budget billing customer, any balance owed or overpaid will be calculated into the next twelve months of your budget billing year. All budget payments need to be made, regardless of your actual account balance, for an accurate amount to be calculated.

Are you interested in budget billing? The budget billing program applications are due in the office by June 17, 2019. Budget applications were mailed with last month's billing statement. An application can also be completed online at www.seingas.net.



We understand the desire to get outside during the nice weather and tackle home improvement projects. But before you jump into expanding the flower bed, planting that shrub, redoing the deck, or other projects, remember to call 811 before you dig. Call at least two full working days prior to any planned projects.

Congratulations!



RETIREMENT ANNOUNCEMENT:

Kathy Purdy, longtime Office Manager, retired on April 5, 2019. We wish her well in her retirement!