



South Eastern Indiana Natural Gas Co., Inc.

PO Box 441
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Milan, IN 47031
seingas.com
P: (812)654-2444
F: (812)654-3834
EMERGENCY: (800)379-1800
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Be aware that if you are attempting to pay your bill with South Eastern Indiana Natural Gas Co., Inc.'s online payment system, the **only** website that will make the payment directly to South Eastern Indiana Natural Gas Co., Inc. is at seingas.com. Other websites may appear to be paying South Eastern Indiana Natural Gas Co., Inc. directly (i.e.: doxo.com); however, these companies are acting as a third party and mailing a check.

Payment is not considered made until received in the office of South Eastern Indiana Natural Gas Co., Inc.

March 15, 2018 ends the Indiana Energy Assistance Moratorium protection. Review your monthly statement closely; you will need to bring your account current by close of business on the March due date.

If you are concerned that you will be unable to pay your full account balance, contact the office at least two days prior to the due date to discuss your account.

Notice to Customers:

During March and April as part of our Safety Commitment, South Eastern Indiana Natural Gas Co., Inc. will be inspecting the natural gas meters in our system.

As part of the inspection process, we are reminding customers that the Indiana Utility Regulatory Commission states that the natural gas meter and shut-off valve at your property must remain unobstructed at all times. Building a deck over or surrounding the meter, boxing the meter in with any material, planting shrubbery too close, back filling, fencing, unrestrained animals, and locked gates will all potentially restrict access to our natural gas meter and valves.

If you have questions or concerns regarding access to the natural gas meter at your property, contact the office during normal business hours.

RESPONDING TO A NATURAL GAS LEAK

Knowing how to recognize, react and report natural gas emergencies can help keep you and your community safe.

Recognize

Signs of a natural gas leak may include:

- A "rotten egg" smell
- Blowing or hissing sound
- Dead or discolored vegetation in an otherwise green area
- Dirt or dust blowing from a hole in the ground
- Bubbling in wet or flooded areas
- Flames, if a leak has ignited

React

- Leave the area immediately, without using anything that could ignite the natural gas
- Do not use any electrical device, such as light switches, telephones / cell phones or garage door openers
- Do not use an open flame, matches, or lighters
- Do not try to locate the source of the gas leak
- Do not try to shut off any natural gas valves or gas appliances
- Do not start vehicles
- Do not re-enter the building or return to the area until our employees say it is safe

Report

- Go to a safe location
- Call South Eastern Indiana Natural Gas Co., Inc.
 - (812)654-2444
 - (800)379-1800 After-Hours
 - We will respond 24 hours a day, 7 days a week to any reports of a possible natural gas leak. This is a free service.